

# 1-YEAR LIMITED WARRANTY

"Limited" Warranty Program

For a period of one (1) year after purchase, Fraser Hill Farm ("Manufacturer") will either repair or replace defective components in accordance with this Limited Warranty.

This warranty is between Manufacturer and the original purchaser and is valid only when accompanied by the original purchaser's sales receipt showing original date of purchase and location of purchase. Replacements under this warranty revert back to the date of original purchase for future warranty.

Manufacturer or its authorized agent can accept or reject warranty claims based on its findings. This warranty applies in normal residential use only, where an issue with the product is due to a defect in material or workmanship and does not cover normal wear and tear, abuse or misuse. This warranty is invalid if the product is not used for intended purpose.

Manufacturer can make substitutions as required of materials, components, and sub-components of comparable value and utility. This warranty is limited to product repair or replacement (to be determined solely by Manufacturer). Warranty return is limited to only the single affected component. Manufacturer disclaims liability for any aspect of installation and any inconvenience caused by a defective part or component.

Certain items are not covered by this warranty. These include, but are not limited to the following:

1. Components subjected to abuse, including abuse intended to simulate failure.
2. Damages caused by retailer, shipper or installation crew (such as scratches, dents, tears, etc.).
3. Water damage, chemical damage, exposure to extreme heat or cold, abrasion
4. Any part which merely exhibits normal wear yet functions essentially as new, including stretching of materials and stitching.
5. Tears, punctures or scratches
6. Items sold "as is" or floor models.

To make a claim, send a copy of the original sales receipt along with a brief description of the problem to the email address below. Please include your email address and daytime telephone or cell phone #. All items may be charged actual freight and handling costs.

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